
blank screen

Posted by Dedek - 2008/12/04 22:52

Hello, I have got blank screen not during the instalation. It goes good. And when I go after instalation to TABLEBOSS component in administration I get blank screen.
Thanks JIRI

=====

Re:blank screen

Posted by fabrizim - 2008/12/04 22:54

Hi JIRI-

What version are you using? We suggest upgrading to the pre-release (beta). We are just working on documentation now, but other than that we feel it is much more stable and will not produce that screen for you.

Regards-
Mark

Re:blank screen

Posted by DEDEK - 2008/12/04 23:16

PRoblem is that I cannot go to DOWNLOAD section it says account has been disabled

Re:blank screen

Posted by fabrizim - 2008/12/04 23:28

Hi-

Unfortunately, your account is no longer active because you did not subscribe for a maintenance plan. The first year of maintenance is included when you purchase a license. Your subscription expired on October 31, so we can no longer provide support.

You may want to check the "admin.tableboss.php" file and check for any lines that have the error_reporting function. Just comment that out and you should receive the actual error statements. Also check the permissions on your filesystem.

Best Regards-
Mark

Re:blank screen

Posted by DEDEK - 2008/12/04 23:36

Hmmmm that is strange because my paypal is open

Re:blank screen

Posted by fabrizim - 2008/12/04 23:40

We will respond to you further in email on this matter.

Regards-

Mark

=====